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INTRODUCTION AND WELCOME

Welcome to Queen’s University’s Master of Industrial Relations Program! We are pleased that you have decided to pursue your graduate education with us.

The purpose of this handbook is to outline program policies and procedures, as well as highlight university resources that you may find useful during your time on campus. It is intended for use by our full-time and professional degree students and should be considered in combination with the School of Graduate Studies calendar:
http://www.queensu.ca/sgs/graduate-calendar

http://www.queensu.ca/sgs/graduate-calendar/general-regulations. Please note that handbook content is subject to revision.

Please do not hesitate to contact the Graduate Coordinator, the Director, or any member of the MIR faculty should you have any questions.

We wish you the very best for an interesting, enriching, and productive year!
PROGRAM HISTORY

Queen's University has been offering education in Industrial Relations since 1937. In 1983, Queen's established the ‘modern’ MIR degree which is a full-time graduate-level professional program in employment relations. The MIR Program grew rapidly, from an initial class of seven to current enrollment of approximately 40 students per year. In 2010, the MIR Program took an important step forward by establishing of the Professional MIR Program, a part-time graduate program for professionals in employment relations with work experience in the field. Taken together, the MIR Program currently enrolls about 90 students, and as such, is widely regarded as one of Canada’s foremost and most respected programs for research and teaching in the field.

Since program inception, graduates have gone on to make significant contributions to the world of work – both at home and abroad. Indeed, many of our former students have successfully pursued significant leadership roles in both the private and public sectors.
DEPARTMENTAL ROLES

Director, MIR Program
The Director of the MIR Program (Dr. Richard Chaykowski; chaykows@queensu.ca) is responsible for overseeing the day-to-day, as well as strategic direction of the program. The Director is also responsible for all academic matters related to the MIR and PMIR programs.

Graduate Coordinator
The Graduate Coordinator (Dr. Glenda Fisk glenda.fisk@queensu.ca) is responsible for the ongoing academic functioning of the MIR and PMIR programs including:
- Answering questions regarding student recruitment and admissions;
- Addressing questions about course offerings and program structure;
- Managing course failures and student discipline, and addressing appeals;
- Overseeing allocation of departmental scholarship or bursary funds (if applicable);
- Assisting students requesting career and employment advice;
- Representing the program at Graduate Studies and Arts and Science meetings, ensuring compliance with faculty and university policies;

Program Administrative Support
Ms. Anne-Marie Bergman (am.bergman@queensu.ca) is the administrative contact for students in the full-time MIR program and part-time professional program. Her administrative responsibilities include:
- Course registration, timetable planning, and support for special needs;
- Exams timetabling;
- Managing questions regarding fees;
- Distributing career information

Ms. Jennifer Dee (deej@queensu.ca) is the Front Office contact. In addition to providing general office support to students and faculty, her main roles involve alumni relations and social event planning.

Ms. Sarah Bernard (bernards@queensu.ca) is responsible for program administrative financial matters, social media and website maintenance.

Faculty, MIR Program
A full listing of our regular, full-time faculty can be found at mir.queensu.ca. We are a multidisciplinary unit, representing a variety of academic fields including: labor relations, economics, law, organizational behavior and psychology. Please speak directly with the relevant faculty should you have questions about specific courses, including subject matter and grading.

Student Government & Representation
Program involvement is an important component of student success and satisfaction. Every year, during the first week of term, ballots are distributed seeking peer nominations for student representation in various program roles. These roles include, but are not limited to:
- Student-Faculty Representative
- Events Planner and Social Media Contributor
- Alumni Newsletter
- Sports and Recreation Coordinator
- Career Support Team
DEGREE REQUIREMENTS

Students must complete eleven (11) courses over Fall, Winter, and Summer Semesters. Courses are comprised of seven ‘core’ classes and four ‘electives.’ Core classes are intended to cover those content areas deemed to be critical for successful IR/HR practice. Electives vary from year to year and provide students with an opportunity to further refine their interests in a particular area of study. On average, students in the full-time program complete their degree requirements in 10-12 months, with time to completion dependent on individual abilities and course election. Students in the part-time Professional program typically take 3 years to complete their degrees. Upon joining the Queen’s MIR program, students implicitly agree to be available on campus during the scheduled semesters and exam periods.

Core Courses
**Please note that your program’s graduate administrator will automatically register you in core classes. Please do not register yourself for core classes.
MIR810: Unions and Collective Bargaining
MIR823: IR and Labour Law I
MIR824: IR and Labour Law II
MIR830: Human Resource Management
MIR840: Labour Economics and Industrial Relations
MIR850: Organizational Behaviour
MIR 897: Analytical Methods in Industrial Relations

Elective Courses
Elective requirements may be fulfilled through a combination of options:
1) Elective classes (3 credits each)
2) Skills seminars (3 skills seminars = 3 credits)
3) Masters research project (6 credits)

Based on the options listed above, students could, for example, fulfill their elective requirements by taking three skills seminars and three electives (12 credits total); alternatively, a student may also choose to pursue a masters research project and two electives (12 credits total), etc. Please note that elective offerings vary year-to-year and between full and part-time programs; not all options may be available in any given year.

Choosing Electives
Choosing electives (and the make-up of those electives, see above) is left to the discretion of individual students. Ultimately, selection should be based on each student's professional goals, personal interests, and timetable. The program endeavors to accommodate top preferences. There are, however, times in which the demand for certain electives exceeds the number of seats available. In such circumstances, a lottery is held, with some students ultimately being enrolled in their second choice.
MASTERS RESEARCH PROJECT (MRP)

The MRP is a full year, six-credit course option. It is a time and effort intensive undertaking, and many students find that it far exceeds the 72 instructional and 168 personal learning hours suggested by its’ six credit allocation (each 3-credit unit represents 36 instructional and 84 personal learning hours). The student and faculty advisor typically negotiate the scope and content of the MRP, yet the final project is expected to reflect a significant contribution to research, theory, and/or practice in the field of IR/HR or labour law. An MRP typically requires a comprehensive review of the academic literature, original field and/or laboratory studies, data analysis and write-up.

Upon completion, the MRP will be distributed to the MIR Program Director who will identify a ‘second reader’ for the manuscript. Second readers are MIR faculty or adjuncts with research or teaching interests in an aligned area. After reviewing the MRP, the second reader will usually request revisions. Once revisions are completed, the advisor and second reader will again review the work and assign it a pass/fail grade.

The MRP is ideally suited for students with strong research backgrounds (e.g., those who have written undergraduate honour’s theses or who have worked as research assistants). If interested in pursuing this option, students should identify a topic area and approach a MIR faculty member with similar interests to request the possibility of supervision. The availability of faculty to supervise MRPs varies from year-to-year. Final approval to pursue the MRP option must be granted by the Director or designee.

COURSE SUBSTITUTIONS FOR CORE CLASSES

Core classes are foundational to the degree and as a general rule exemptions/substitutions are not granted. If, however, a student feels an exemption from a specific required course is a possibility (based on previous graduate or research work, for example), he/she should:

1. Attend the first day of class;
2. Set up a time to meet with the course instructor;
3. Provide materials (e.g., previous course syllabi) indicating at least 70% overlap with current course content to the course instructor; and
4. Indicate proof of having earned at least a B+ in that relevant work.

Note that this information is necessary but not necessarily sufficient to be granted an exemption.

The instructor may request additional information. The course instructor will form a recommendation to the Graduate Coordinator to accept/deny a request for an exemption – even in cases where the above criteria are met. Final approval must be granted by the Director or designee.
TRANSFER BETWEEN PROGRAMS

While the full-time MIR Program (MIR) and part-time Professional MIR program (PMIR) are the same degree offering (i.e., students have the same course requirements and number of credits), they draw from categorically different applicant groups and have distinct admission requirements and application processes. Students in the part-time Professional MIR Program are required to possess at least 3 years of dedicated HR/LR experience to be considered eligible for admission, whereas students in our regular full-time program are not. Furthermore these two programs have a separate, competitive, application procedure.

Given that there are differences in admission requirements, as well as in how the degrees are delivered (i.e., 1 year versus approximately 3 years), a transfer between programs is considered only in special circumstances. Ultimately, students seeking to transfer between the PMIR and MIR Programs are required to reapply to the university, following the admissions guidelines of the program they are seeking transfer to.

Inquiries regarding transfer should be made to the Graduate Coordinator

PROGRAM CULTURE AND STUDENT CONDUCT

The MIR Program prides itself on offering students a strong, positive, and inclusive culture. We are here to help and facilitate each other's success. Thus, an expectation of our faculty, staff and students is that they conduct themselves in a professional manner at all times. In addition to respecting the highest standards of academic integrity, it is expected that students will:

a) Be respectful in their written and verbal communications;
b) Avoid behaving in hostile or inflammatory ways towards peers, faculty or staff; any criticisms should be presented in a constructive manner and encourage respectful discussion;
c) Arrive on time and be prepared for classes;
d) Refrain from inappropriate technology use in and out of the classroom;
e) Uphold the highest standards of honesty and integrity and serve as ambassadors of the MIR program.

This is a professional degree program and as such, you are provided with an excellent opportunity to practice professional skills as you would use in a workplace setting. Lateness or missed due dates are not tolerated by employers or clients. Respectful and open communication is needed to maintain a successful environment. If you are struggling with something, or have a personal issue, speak with us or seek help as necessary. If you have suggestions on program improvements, we encourage you to use the tools you will learn with us to provide feedback in a constructive way. Ultimately, this experience is truly what you make of it! It may seem difficult to believe, but how you behave now and over the coming months will shape how you are viewed by individuals, in this rather small community, for years to come. Your ability to build bridges, extend a helping hand to someone who is down, see different points of view, take critical feedback (even if you don't agree with it) and work with someone you do not like are all good tests of how you will fare in your future professional careers. Now is the time to work on developing these skills - it's beyond a grade at this point - it's about developing yourself as a young professional with honesty, integrity, and an incredible work ethic. Let's do it!
GOVERNING REGULATIONS
In dealing with academic matters, the program is governed by the overarching policies and procedures specified by the Graduate School. A complete listing of those policies and procedures can be found here: http://www.queensu.ca/sgs/graduate-calendar/general-regulations
A few of the more common concerns around regulations are described in more detail, below.

ACADEMIC INTEGRITY
Concerns regarding academic integrity will be pursued in accordance with the policies and procedures specified by Queen’s School of Graduate Studies and University Senate: http://www.queensu.ca/sgs/graduate-calendar/academic-integrity-policy
Students should familiarize themselves with this document, paying particular attention to the nature of offences covered by the policy (Section 4), as well as the possible sanctions for breach of conduct (Section 5a).

GRADE APPEALS
Consistent with Graduate School policies, students wishing to appeal a course grade must follow a series of prescribed steps, as outlined below:

1. Speak directly with the course instructor and request a review of the grade;

2. If the instructor confirms the original grade and the student wishes to appeal further, he/she should contact the Graduate Coordinator, clearly stating the grounds for change;

3. If the Graduate Coordinator confirms the grade or declines the appeal, the student may appeal directly to the Director.

4. If the Director confirms the grade or declines the appeal, the student may appeal directly to the Dean of Graduate Studies. The entire policy may be viewed at:
   http://www.queensu.ca/sgs/graduate-calendar/general-regulations
FAILURE OF A PRIMARY COURSE

Occasionally, there are instances when a student does not achieve a minimum course grade of B-, the passing standard required by the graduate school. In such cases, students are encouraged to speak directly with their course instructor and subsequently seek the counsel of the Graduate Coordinator. The Director will then recommend to the Faculty Graduate Council/Committee that the student:

i. repeat the examination (or equivalent) within one year after the original examination (or equivalent), or
ii. repeat the course, or
iii. take a substitute course. If approved, a student may take another course approved by the Faculty Graduate Council/Committee to allow them the opportunity to complete the degree requirements, or
iv. withdraw from the program.

The School of Graduate Studies complete policy on coursework requirements can be found at: [http://www.queensu.ca/sgs/graduate-calendar/general-regulations](http://www.queensu.ca/sgs/graduate-calendar/general-regulations)
INDUSTRIAL RELATIONS CLASSROOM EXPECTATIONS

Attendance - In keeping with the professional focus of our program, please arrive on time class and be prepared to participate in the day’s activities.

Laptops and cellphones – To help promote dynamic and engaged classroom interactions, please restrict laptop and tablet use to appropriate application, and as per the policy of each instructor, during lectures.

Late Work – Please note the late work policy of outlined by each instructor. Unless they state otherwise, all course work must be submitted by the end of each term as stated in the School of Graduate Studies calendar.

Accommodations - If you require any accommodations based on a disability, you must register with and provide documentation (e.g., from your physician, psychiatrist or registered psychologist, etc.) to Student Wellness Services, who will then discuss accommodations with the course instructor on your behalf. Accommodations must be arranged in advance of any assignment due dates. For more information on the appropriate process, please see: http://www.queensu.ca/studentwellness/accessibility-services

Use of electronic mail for course deliverables - Our program encourages the use of onQ for electronic deliverable submissions or hard copy directly to the dropbox outside of the main office/instructor. We do not encourage the submission of deliverables by email unless absolutely necessary. Should you need to resort to this mode of delivery, it is YOUR responsibility to ensure that the deliverable has been received by the instructor by the due date expected. You may either use the "read receipt" functionality (again not recommended, or by specifically requesting a reply by the professor, ensuring the email was received and the document attached. NOTE: All Queen's related academic related materials MUST be sent and delivered to your Queen’s email account. This is part of the FIPPA regulations.
Orientation Week and Alumni Roundtable
The week before the official start of classes is reserved for orientation activities. The orientation schedule will be distributed to students in late summer, but includes a mix of program and university-focused activities. A highlight of the week is our alumni roundtable luncheon and mixer, where students are provided with an opportunity to meet program alum and discuss employment paths.

Friday Speaker Series
Once a month, coinciding with the PMIR instructional weekend, speakers address students and faculty for a 1 hour lunchtime talk. Speakers are selected based on their knowledge and experience dealing with any number of topics relevant to IR/HR. Historically, we have drawn union leaders, HR executives and top academics to campus to speak on contemporary workplace issues. It is expected that students attend these sessions and represent the program in a professional light. Speakers are typically announced via listserv a week or two prior to their scheduled presentation date.

Inter-University Negotiation Competition
In the Winter term, a case competition is scheduled between IR students from Queen's, UofT, and Université de Montréal. The competition usually takes place over a weekend, with the location rotating among the different participating schools. Student participation, while voluntary, is often cited as a highlight of the MIR experience. Some costs are associated with participation (e.g., hotel, food) - details regarding the competition are usually distributed in early January.

Filion-Wakely Moot (MIR819)
Every May, students have an opportunity to participate in the Filion-Wakely Moot Arbitration Case Competition. This competition is sponsored by the management and labour law firm Filion Wakely Thorup Angeletti.

Employment Interviews
Periodically, the program receives requests to interview students for future employment opportunities. Information about job openings and interviews will be shared with students, as it becomes available. Employment opportunities advertised through the program vary in quantity and scope from year to year.

Student Common
Students will be provided with access to the student commons area on the second floor. This space is to be used constructively for studying, group meetings, peer-tutoring sessions, etc. The installed electronic equipment available to you is for these academic uses only. We ask you to respect this expectation. The small kitchen opposite to the lounge is available to students, as well. We ask you to remember that you are sharing the floor with faculty and administrators; continued use is contingent on being respectful of noise levels, keeping the space neat and clean, and proper use of the facilities provided to you.

Printing is not available to students on site. There are printers available in Stauffer Library, the JDuc and local copy shops.
CAMPUS RESOURCES

University Registrar http://www.queensu.ca/registrar/currentstudents.html
Please visit the Registrar’s Office should you have questions about your tuition and fees, SOLUS (on-line system available to students for monitoring fees and records) transcripts, and convocation. The registrar is also responsible for distributing student ID cards during the first week of class (please check their website for pick-up times and locations).

Student Wellness Services http://www.queensu.ca/studentwellness/home
If you require assistance for a physical or psychological health issue, please make an appointment with Health, Counseling and Disability Services (HCDS). It is also important to contact HCDS at the beginning of the academic year should you require an individualized accommodation plan.

Career Services http://careers.queensu.ca/
Queen’s Career Services offers support to students looking for career advice. You may call to make an appointment or visit their website to learn about events, workshops, and drop-in sessions.

Writing Centre http://sass.queensu.ca/writingcentre/
The MIR program is writing intensive, and students are expected to continue to improve their written communication skills while in the program. If you require assistance with your writing, wish to seek feedback on your work, or are directed to the centre by a faculty member, please refer to the site above for information about one-on-one consultations, workshops, and peer tutoring.

Expanding Horizons http://www.queensu.ca/exph/workshop-series
The graduate school sponsors a series of workshops and seminars targeted at addressing the educational, professional and personal success of Queen’s graduate students. Workshop themes span a number of different areas including: Communication and Interpersonal Skills, Management and Leadership Skills, Career Development, Knowledge Transfer, and Civic Responsibilities.

Queen's Society of Graduate and Professional Students http://www.sgps.ca/
The SGPS represents student interests on campus; they lobby university administration and participate in the governance of the university through representation on the Senate and Board of Representatives. SGPS also offers a variety of services to Queen’s graduate students including: health and dental plans, financial awards, advocacy, and housing information.

Athletics and Recreation http://www.queensu.ca/live/athletics
Students are eligible to register in recreation clubs (over 30 to choose from) and fitness classes (50 offered each week). Alternatively, you may be interested in cheering one of the many Gael’s teams at a home game.