



Industrial Relations Programs

WINKLER SPEAKER SERIES IN INDUSTRIAL RELATIONS

Change and Company Culture - Lessons Learned from the Front Lines

Delivered by: Ms. Natalie Gluic

Vice President, Learning and Development

Four Seasons Corporate Office



Natalie completed her Bachelor of Arts as well as a Bachelor of Education at Queen's University in Kingston, Ontario. After teaching high school for a year, she decided to switch gears and completed a Masters of Industrial Relations with a focus on Organizational Behaviour, and following that, a post-graduate diploma in Human Resources Management to support a shift into Learning Strategy and Talent Management. While at Queen's University, she honed her educational learning with multiple service and HR roles, including holding positions at the P&CC, Queen's Pub, multiple local bars & restaurants, and was the HR Officer for the Alma Mater Society.

Her professional career started in 2006, where she managed the recruitment and development for the global Corporate employees at Four Seasons Hotels and Resorts. She left the organization to join Cadillac Fairview as their Talent Management lead focused on establishing core learning curriculum and infrastructure, and supporting change management initiatives. After two years in this role, she 'boomeranged' back to Four Seasons with a broader scope supporting leadership, service delivery, quality assurance, and talent management. Over the last six years, she has led several strategic talent development initiatives, including the global launch of a multi-faceted HRMS talent module, the implementation of assessments for talent acquisition, the Company's first global open source technology implementation, a talent growth strategy for China, and the revamp of the global orientation program. Currently, Natalie leads learning strategy and execution for over 45,000 employees in 38 countries.

Monday, May 8, 2017

12:00-1:00 pm

138 Union Street, Robert Sutherland Hall

Room 202

mir.queensu.ca